



Raffle FAQs

What is The Wallich Winter Raffle?

The Wallich Winter Raffle is a prize-led fundraising campaign helping us to raise money to support people affected by homelessness across Wales.

For just £2 per entry, you'll have the chance to win one of our great prizes, and you'll be helping to provide vital accommodation and support services to at risk people in your community.

What are the prizes?

There are super prizes which have been donated by generous businesses across Wales.

Tickets will be drawn at random and the following prizes will be allocated in the order that each ticket is drawn:

1. 3-course meal and cocktails for 2 at Marco Pierre White's London Steakhouse and a trip to the top of The Shard
2. £150 Love2Shop voucher
3. 2 x return journey coach tickets from FlixBus (UK or abroad)
4. £50 OffPeakLuxury.com hotel or spa voucher
5. Social darts for 16 people and £100 voucher at Flight Club bar (Cardiff)
6. Afternoon tea for two at Plas Nanteos Mansion (Ceredigion)
7. Champagne courtesy of Bibendum Wines
8. £100 beauty voucher for treatments at Haus of Lux (Cardiff)
9. Bingo Lingo entry for 6 people at The Depot Cardiff or Swansea
10. 24 mixed case of craft beer from Attic Brewery

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The draw will take place on Monday 30 January 2023 at The Wallich, 1st Floor, 18 Park Place, Cardiff, CF10 3DQ and tickets will be drawn at random using a random number generator.

All prizes are as stated and we will not offer a cash alternative to the advertised prizes.

More prizes could be added after the launch on 10 October 2022.

Where can I buy tickets?

You can buy your tickets online by visiting www.thewallich.com/raffle

Alternatively, you can ask for a book of tickets to be sent to you by emailing dosomething@thewallich.net or by calling 02921 508 800.

You can buy these tickets yourself or sell them to your friends and family, however it's important that you don't sell tickets on the street, door-to-door, or to people younger than 16 years old. Each individual is limited to buying a maximum of 50 tickets.

Once you've bought / sold your tickets, you'll need to send the completed ticket stubs back to us, along with payment and any unsold tickets, by Monday 16 January, which is when the draw will close. Make sure you've written all the information on the stubs that we need before you send them back.

If you'd like to buy the whole book, you'll only need to complete the top stub providing you don't separate the stubs.

Other sellers

A number of local businesses and individuals have also offered to sell tickets in support of The Wallich. For full details of sellers in your area, contact the fundraising team on 02921 508 800 or dosomething@thewallich.net.

How do I send you the payment for my tickets?

Please return your ticket stubs and cash or a cheque made payable to The Wallich via The Wallich, 1st Floor, 18 Park Place, Cardiff, CF10 3DQ.

Credit and debit card payments can be made via our website thewallich.com/donate – or contact our fundraising team on 02921 508 800 or dosomething@thewallich.net for details of how to make a payment online.

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How will playing the raffle help people affected by homelessness?

By entering the raffle, you'll be helping us to raise vital funds for The Wallich. The cost of living crisis comes with an increased risk of homelessness and an increase in demand for emergency provision.

Households across the UK are already feeling the harrowing effects of the crisis, with many low-income households being forced to go without essentials.

Join us this winter to support individuals and families across Wales, helping with bills, food, essential household items, housing, wellbeing and more.

We know that it is a struggle to set up a new home and sustain a tenancy, that's why we provide emergency support for individuals and families when they need it most.

Who runs The Wallich Winter Raffle?

The raffle will be administered by the Income Generation Team at The Wallich, who will not be able to enter the raffle.

The draw will take place on Monday 30 January 2023 at The Wallich, 1st Floor, 18 Park Place, Cardiff, CF10 3DQ and tickets will be selected via a random number generator.

How will I find out if I've won a prize?

We'll contact you by phone shortly after the draw if you have won a prize and prizes will be sent via post. Prize winners will also be published on The Wallich website.

I have a problem with gambling – can I be excluded from future prize competitions?

We recognise gambling can be a problem for some and so The Wallich promotes gambling awareness. If you or a family member feels that they are experiencing problems with gambling, you can seek advice and support from trained counsellors at Gambleaware by calling free on 0808 8020 133 or via their website www.gambleaware.co.uk.

To support problem gamblers we also operate a self-exclusion policy, which means you will not receive any information about our lotteries or raffles.

To be added to our self-exclusion programme please contact our fundraising team by phone on 029 2066 8464 or by e-mail at dosomething@thewallich.net.

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Who can I contact if I want to know more about the Raffle?

Our Fundraising and Partnerships team are here to help with any questions or concerns that you may have about The Wallich Winter Raffle. If you'd like to know more, please contact us at dosomething@thewallich.net or via phone on 02921 508 800.

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