



## Winter Raffle 2023 FAQs

### What is The Wallich Winter Raffle?

The Wallich Winter Raffle is a prize-led fundraising campaign helping us to raise money to support people affected by homelessness across Wales.

For just £2 per ticket, you'll have the chance to win one of our great prizes, and be helping to provide vital accommodation and support services to at risk people in your community.

### What are the prizes?

There are super prizes which have been donated by generous businesses across Wales.

Tickets will be drawn at random and the following prizes will be allocated in the order that each ticket is drawn:

1. Luxury Welsh picnic in a wicker basket from the Welsh Hamper Company
2. £150 Love2Shop voucher
3. A bottle of Champagne courtesy of Champagne Cattier
4. Vale of Glamorgan Brewery ale gift selection
5. £50 OffPeakLuxury.com hotel or spa voucher
6. Patisserie de Bain beauty products
7. Bottle of Prosecco
8. Invisible (Cardiff) tour and afternoon tea for two
9. Grounds for Good premium vodka
10. Lakeland kitchenware

The draw will take place on Wednesday 31 January 2024 at The Wallich, 1<sup>st</sup> Floor, 18 Park Place, Cardiff, CF10 3DQ and tickets will be drawn at random using a random number generator.

All prizes are as stated and we will not offer a cash alternative to the advertised prizes.

## Where can I buy tickets?

You can buy your tickets online by visiting [www.thewallich.com/raffle](http://www.thewallich.com/raffle)

Alternatively, you can ask for a book of tickets to be sent to you by emailing [dosomething@thewallich.net](mailto:dosomething@thewallich.net) or by calling 02921 508 800.

You can buy these tickets yourself or sell them to your friends and family. However, it's important that you don't sell tickets on the street, door-to-door, or to people younger than 16 years old. Each individual is limited to buying a maximum of 50 tickets.

Once you've bought / sold your tickets, you'll need to send the completed ticket stubs back to us, along with any unsold tickets, by Wednesday 17 January, which is when the draw will close. Make sure you've written all the information on the stubs that we need before you send them back.

If you'd like to buy the whole book, you'll only need to complete the top stub providing you don't separate the stubs.

### Other sellers

A number of local businesses and individuals have also offered to sell tickets in support of The Wallich. For full details of sellers in your area, contact the fundraising team on 02921 508 800 or [dosomething@thewallich.net](mailto:dosomething@thewallich.net).

## How do I send you the payment for my tickets?

Please return your ticket stubs to The Wallich, 1<sup>st</sup> Floor, 18 Park Place, Cardiff, CF10 3DQ.

Payment can be made on [www.thewallich.com/raffle](http://www.thewallich.com/raffle) by credit card and debit card. If you have sold your ticket allocation, please transfer the cash electronically. **Please do not send cash through the post.**

If you have any questions, please contact our fundraising team on 02921 508 800 or [dosomething@thewallich.net](mailto:dosomething@thewallich.net)

## How will playing the raffle help people affected by homelessness?

By entering the raffle, you'll be helping us to raise vital funds for The Wallich.

Rising bills, high rent and mortgage payments, extortionate food prices and low wages are just the start of what people across Wales are dealing with.

The cost-of-living crisis is having a direct impact on households in Wales and putting many more people at risk of homelessness.

The 2023 Wallich winter campaign aims to alleviate the hardship faced by anyone experiencing homelessness, at risk of homelessness or in vulnerable housing in Wales during the cold winter months.

## **Who runs The Wallich Winter Raffle?**

The raffle will be administered by the Fundraising team at The Wallich, who will not be able to enter the raffle.

The draw will take place on Wednesday 17 January 2023 at The Wallich, 1<sup>st</sup> Floor, 18 Park Place, Cardiff, CF10 3DQ and tickets will be selected via a random number generator.

## **How will I find out if I've won a prize?**

We'll contact you by phone shortly after the draw if you have won a prize and prizes will be sent via post.

Prize winners name and ticket number will also be published on The Wallich website.

## **I have a problem with gambling – can I be excluded from future prize competitions?**

We recognise gambling can be a problem for some and so The Wallich promotes gambling awareness.

If you or a family member feels that they are experiencing problems with gambling, you can seek advice and support from trained counsellors at Gambleaware by calling free on 0808 8020 133 or via their website [www.gambleaware.co.uk](http://www.gambleaware.co.uk).

To support problem gamblers we also operate a self-exclusion policy, which means you will not receive any information about our lotteries or raffles.

To be added to our self-exclusion programme, please contact our Fundraising team on 02921 508 800 or [dosomething@thewallich.net](mailto:dosomething@thewallich.net).

## **Who can I contact if I want to know more about the Raffle?**

Our Fundraising team are here to help with any questions or concerns that you may have about The Wallich Winter Raffle. If you'd like to know more, please contact us at [dosomething@thewallich.net](mailto:dosomething@thewallich.net) or via phone on 02921 508 800.