

Raffle FAQs

What is The Wallich Winter Raffle?

The Wallich Winter Raffle is a prize led fundraising campaign helping us to raise money to support people affected by homelessness across Wales.

For just £2 per entry, you'll have the chance to win one of our great prizes, and you'll be helping to provide vital accommodation and support services to some of the most vulnerable people in your community.

What are the prizes?

There are super prizes which have been donated by the generous business across Wales. Tickets will be drawn at random and the following prizes will be allocated in the order that each ticket is drawn:

1. Two-night break for two at the luxurious St Brides Spa Hotel in Saundersfoot*
2. £100 St David's gift card
3. One-night stay for two at The Exchange Hotel, Cardiff**
4. £60 in Go Ape Vouchers
5. Boulders adult climbing class for two
6. £40 Earlybird Café voucher
7. £40 Kiehl's Travel Pouch filled with Deluxe treats from skincare and bodycare to haircare
8. Tiger hamper
9. Claire's goody bag
10. Footasylum £10 gift card
11. Immotion VR 10 minutes free play x2
12. Mystery Box

The Draw will take place on 18th January 2019 at The Wallich Centre, Cathedral Road Cardiff, CF11 9JF and tickets will be drawn via a blind draw.

**Prize includes bed and breakfast for two people in a Good room with side facing sea view and balcony. Use of the fitness suite and a complimentary bookable 90 minute session in the thermal suite and hydro pool is included, along with wi-fi and car parking - travel and additional meals are not included. Voucher must be redeemed by 16th April 2019.*

***Prize includes one night stay with breakfast for up to two people and is redeemable Sunday-Thursday subject to availability - travel and additional meals are not included.*

Where can I buy tickets?

The Wallich

You can buy your tickets online by visiting www.thewallich.com/raffle.

Alternatively, you can ask for a book of tickets to be sent to you by emailing dosomething@thewallich.net or by calling 029 2066 8464. You can buy these tickets yourself or sell them to your friends and family, however it's important that you don't sell tickets on the street, door-to-door, or to people younger than 16 years old. Each individual is limited to buying a maximum of 20 tickets.

Once you've bought / sold your tickets, you'll need to send the completed ticket stubs back to us, along with payment and any unsold tickets, by Thursday 10th January, which is when the draw will close. Make sure you've written all the information on the stubs that we need before you send them back.

If you'd like to buy the whole book, you'll only need to complete the top stub providing you don't separate the stubs.

Other sellers

A number of local businesses have also offered to sell tickets in support of The Wallich. For full details of sellers in your area, contact the fundraising team on 029 2066 8464 or dosomething@thewallich.net.

How do I send you the payment for my tickets?

Please return your ticket stubs and cash or a cheque made payable to The Wallich via The Wallich Centre, Cathedral Road, Cardiff, CF11 9JF. Credit and debit card payments can be made via our website – please contact our fundraising team on 029 2066 8464 or dosomething@thewallich.net for details of how to make a payment online.

How will playing the raffle help people affected by homelessness?

Every £1 paid into the raffle will go directly towards helping people affected by homelessness across Wales. The money raised by the raffle will enable us to provide shelter, safety and warmth to people experiencing homelessness. By entering the raffle, you'll be helping us to raise around £5,000. That's enough to pay for an entire weeks running costs at our Cardiff Nightshelter, providing safety and warmth for 23 people who would otherwise be forced to sleep rough.

Who runs The Wallich Winter Raffle?

The raffle will be administered by the Fundraising and Partnerships Team at The Wallich, who will not be able to enter the raffle.

The draw will take place on Friday 18th January 2019 at The Wallich Centre, Cathedral Road Cardiff, CF11 9JF and tickets will be selected via a blind draw.

How will I find out if I've won a prize?

We'll contact you by phone shortly after the draw if you have won a prize and prizes will be sent via post. Prize winners will also be published on The Wallich website.

I have a problem with gambling – can I be excluded from future prize competitions?

We recognise gambling can be a problem for some and so The Wallich promotes gambling awareness. If you or a family member feels that they are experiencing problems with gambling, you can seek advice and support from trained counsellors at Gambleaware by calling free on 0808 8020 133 or via their website www.gambleaware.co.uk.

To support problem gamblers we also operate a self-exclusion policy, which means you will not receive any information about our Grand Draws

To be added to our self-exclusion programme please contact our fundraising team by phone on 029 2066 8464 or by e-mail at dosomething@thewallich.net.

Who can I contact if I want to know more about the Raffle?

Our Fundraising and Partnerships team are here to help with any questions or concerns that you may have about The Wallich Winter Raffle. If you'd like to know more, please contact us at dosomething@thewallich.net or via phone on 029 2066 8464.